

Terms and Conditions

This quotation is based upon the information provided to Intertek and covers the services as noted in this quotation. Any changes to the scope of this quotation will be subject to additional fees and an increase in overall time to completion.

The prices given in this quotation are valid on condition that all positions are ordered. In case of ordering some or single position the prices might be revised. Price is just valid for this project and has no generic validity.

The prices given in this quotation refer to testing of the stated model using one configuration of components and constructions. The price is contingent on critical components being certified for the relevant applicable standard.

This quotation is for failure free testing and does not include any time for equipment reset or subsequent investigations after any failures.

Testing of safety relevant software and PEC (protective electrical circuit) is not included in this quotation, unless explicitly mentioned in our quotation.

All clauses of the mentioned standards, which have a cross reference to other standards as well as complementing standards, are not subject to the testing and are not reviewed, if not explicitly mentioned in the quotation.

For testing at customers premises under CTF/Satellite agreement, please note that this may not be under Swedac accreditation.

After receipt of test sample, documentation or after Construction review is performed, Intertek reserves the right to update the price, according to findings from the review.

Project Time

The project time for each position described in this quotation is contingent on the customer having delivered the following to Intertek:

- acceptance of the quotation
- all documentation (if applicable) specified under each position in this quotation prior to project start (if not agreed other with Intertek)
- functioning test samples (if applicable) with peripherals that are needed for the functioning of the product during normal use and in the most demanding configuration and installation of test sample
- PO number

The project time is contingent on Intertek having received all necessary documentation and no unplanned interruptions occurring during the project.

Intertek reserves the right to put the project on hold if technical documentation is found insufficient or unavailable prior to project start. The project will then be re-scheduled and the project time plan will be adjusted accordingly.

The project must be rescheduled and requoted after you have received the Non-Conformance Report and we received your respond. Please consider this additional time in your project planning.



Subject to prior sales

Delivery of Results

If the product meets the standard the ordered services will be delivered. If the product is found not to meet the standard a report on identified deviations will be delivered.

The customer may request information during the testing process, which will be provided by the test engineer as diligently as possible based on best effort.

Unless differently required, Intertek laboratories apply the “Simple Acceptance” rule, also called “Shared Risk approach” of ILAC-G8:09/2019 guide.

The statements of conformity are reported as:

- Passed – When the measured values are within the specified limits
- Failed – When one or more measured values are outside the specified limits

Postponements or Cancellation

Intertek reserves the right to charge the customer in accordance with the following in case of postponements or cancellation of the order on initiative of the customer

1. Up to 30-20 working days before the start of the project - 30% of the quoted price will be invoiced.
2. Up to 19-8 working days before the start of the project - 60% of the quoted price will be invoiced.
3. Up to 7-2 working days before the start of the project - 80% of the quoted price will be invoiced.
4. Less than 48 hours before the start of the project - 100% of the quoted price will be invoiced.

Intertek also reserves the right to terminate projects and invoice the customer for time spent as well as for any subcontractor costs and other costs.

Action Plan in Case of Failure of Test

If a product fails a test stage the order may be defined as inactive subject to agreement between Intertek and the customer. The customer is responsible for submitting an action plan within one (1) month of Intertek informing the customer of the identified deviations. If an action plan has not been received within this period Intertek will terminate its work on this specific order and issue a final invoice.

Travel Expenses

If traveling is required to perform testing/evaluation/consultation services, travel expenses will be charged at the actual cost plus 20 %. Travel expenses are defined as transport, accommodation, daily allowances and other related expenditure.

Any cost related to instruments and test sample shipping will be invoiced to the customer at cost plus 20%.

Supplementary Testing and Advisory Services

Retesting, additional testing, consultation and times spent outside the scope of this quotation are charged at an hourly rate after the customer has been informed by Intertek.

Electronic Communication

Intertek uses standardized security systems for secure transmission of electronic information.

Any increased level of electronic data security is subject to separate agreement.



Payment Terms

Please note that unless a successful credit assessment has been established Intertek reserves the right to revise the payment terms to a 100% deposit of quoted fees prior to project start-up.

For work charged with fix prices, Intertek reserves the right to invoice 50 % of the price at the start of the project and to invoice the customer for work performed on a monthly basis.

For work charged at an hourly price, Intertek reserves the right to invoice 50 % of the estimated number of hours at the start of the project. The remaining project time will be invoiced when the first 50 % has been accrued. Any time remaining after the conclusion of the project will be reimbursed.

Minimum charging period is one (1) hour. This is used also for the general progress of work in the project.

The quote is based on the current exchange rate at the time of the quotation (SEK being the base currency). Intertek reserves the right to adjust the invoiced amount in case of any change in the said foreign exchange rate.

The prices indicated in this quotation are exclusive of VAT.