

Introduction

Certificates and documents are issued on the understanding that all applicants / certificate holders will comply with the following certification terms and conditions and regulations stipulated within The Radio Equipment Directive 2014/53/EU.

Ownership

Certificates or documents issued by Intertek remain the property of Intertek and must be returned if so requested.

Misuse of Certificates

All certificate holders must ensure that certificates are not used inappropriately or incorrectly.

Suppliers of certified products may make claims regarding certification only in respect of the scope for which certification has been granted.

Certificate holders must not use their certification in any manner that may bring the Notified Body into disrepute or make claims regarding their certification that may be considered misleading or unauthorised.

Upon suspension or withdrawal of certification, certificate holders must discontinue use of all advertising material that contains reference to the certification or documents and return any to Intertek.

Certificate holders may use certification only to indicate that products are certified as being in conformity with the referenced Standards and Directives.

Certificate holders must endeavour to ensure that no certificate or report is used in a misleading manner.

In referring to product certification in communication media (e.g. documents, brochures or websites), the supplier must comply with the requirements of the Notified Body and this agreement.

Modifications to Certified Products or Changes Within a Company

If it is necessary to change the design of a product that is the subject of an existing Notified Body Opinions or EU Type Examination Certificate, Intertek must validate the revised design change.

Intertek must approve any documentation, drawings or other information that describes the change and further evaluation may be necessary. Written validation will take the form of a new Certificate prior to the product being placed onto the market. If there are any changes in the ownership, structure, production quality controls or management of a manufacturer or supplier that holds Intertek Certification, Intertek must also be advised of these changes.

Type Examination Certificate (Radio Equipment Directive 2014/53/EU)

Upon satisfactory review of the applicants submitted Technical File and examination and fulfilment of the essential requirements under Article 3. The Notified Body shall issue a EU Type Examination Certificate which DOES NOT authorise the certificate holder to place the EU Notified Body identification number after the CE logo with the year on initial application placed beneath unless satisfactory full conformity assessment is carried out in accordance with Annex IV (Module H) of RED 2014/53/EU.

Quality Modules (RED2014/53/EU Module H, Annex IV)

Presently Intertek does not offer the Module H path as a RED Certification option.

Complaints and Appeals

All appeals shall be conducted in accordance with ISO/IEC 17065 clause 7.13, whereby the applicant or certificate holder has the right to appeal with respect to decisions made by Intertek. Intertek operates an appeals and disputes process that can be initiated in the event of a dispute. The applicant or Certificate holder can lodge an appeal in writing. The appeal in writing is submitted to the local Country Quality Manager.

Withdrawal, Suspension and Termination

The Certificate holder has the right to withdraw certification at any time, if the Certificate holder discontinues manufacturing of the product they are obliged to inform the Certificate issuing body of this request, the issuing body shall withdraw certification immediately. The Certificate holder shall cease to claim that products manufactured are certified, failure to do so may result in legal action taken.

Intertek shall suspend certification for the following reasons:

Non - payment of fees

Misuse of the Notified Body PID where applicable

Non approved modifications

Failure to inform Intertek of complaints from the field

Non - conforming product placed onto the market

Certification shall be terminated if any of the above causes for suspension are not resolved within the specific time frame detailed by the Notified Body.

Applicant Requirements (From ISO / IEC 17065)

Applicants for Product Certification and holders of product certification must:

- a. Always comply with the relevant provisions of the certification program
- b. Make all necessary arrangements for the conduct of the evaluation, including provision for examining documentation and access to all areas, records (including internal audit reports) and personnel for the purposes of evaluation (e.g. Testing, inspection, assessment, surveillance, reassessment) and resolution of complaints.
- c. Make claims regarding certification only in respect of the scope for which certification has been granted.
- d. Not use their product certification in such a manner as to bring Intertek into disrepute. And not make any statement regarding its product certification which Intertek may consider misleading or unauthorized.
- e. Upon suspension or cancellation of certification, discontinue its use of all advertising matter that contains reference thereto and return any certification documents as required by Intertek.
- f. Use certification only to indicate that products are certified as being in conformity with specified standards.

Applicants for Product Certification and holders of product Certification shall:

- g. Inform Intertek about any change or intended modification to a product, manufacturing process, or if relevant to their quality system, which affect the conformity of the product. Intertek will determine whether the announced changes require further investigations. If such is the case, the supplier will not be allowed to release certified products resulting from such changes until Intertek has notified the supplier accordingly.

Applicants for Product Certification and holders of product Certification shall:

- h. Notify Intertek in the event of: Changes in the ownership, structure or management of the supplier, if relevant, or in the case of any other information indicating that the product may not comply with the requirements of the certification system.

Applicants for Product Certification and holders of product Certification shall:

- i. Keep a record of all complaints made known to the supplier relating to a products compliance with the requirements of the relevant standard and must make these records available to the certification body when requested.
- j. Take appropriate action with respect to such complaints and any deficiencies found in products of services that affect compliance with the requirements for certification.
- k. Document the actions taken.

Legal entities concerned on signing up to this agreement:

Intertek Semko AB, Torshamnsgatan 43, Box 1103, 164 22 Kista, SWEDEN. Org. No. 556024-0599.

Intertek Standard Terms and Conditions of Service and

Intertek General Terms and Condition for Product Conformity Assessment Services applies

– <https://www.intertek.se/om-oss/etikpolicy-och-avtal/>